

## **Travel Insurance for ECAHO Officials**

The insurance is applicable to all Officials worldwide (Judges (including but not limited to Guest Judges and National Judges, **who sign a contract with the policyholder**), Disciplinary Committee Members (DCs), Ringmasters (RMs), Instructors and Attendees of courses and workshops).

The insurance cover for individual benefits **only applies abroad**, in which case the insurance cover for business trips begins when the insured person crosses the border of the country of residence and ends when the same border is crossed for the return journey.

The insurance is only applicable for activities connected to officiating at the shows/events or attending workshops/courses/assessments organized by ECAHO. **Leisure travel in combination with a business trip:** Private trips at the point of destination during, before and after business trips abroad are insured up to maximum of 14 days.

Travel Smart is designed to help you stay one step ahead while on the move, providing pretravel advice and alerts directly to your phone. It also enables your employer to send you messages, such as changes to your itinerary, or emergency alerts and can also help them to locate you if you have been involved in an accident or have been taken ill suddenly anywhere in the world.

## STEPS:

1) Please download the Trave Smart app from AppStore or Google Play:



- 2) Please check your e-mail box you will get invitation from the insurance portal to verify your registration. The registration is done centrally. After you get into the app, you will be able to modify your data and enter other details (such as home country, passport no. etc.).
- 3) **Important note:** A key benefit of Travel Smart is the ability to find you in an emergency. It is therefore important that you allow 'location services' after installing the app.

IOS / iPhone users

To check, go to 'Settings', then 'Privacy' and you should see location enabled.

We also recommend that you ensure that 'Location Services' are set to 'Always' so you can be located in an emergency, but you can turn this off when you are not travelling on business.

Android users

To ensure location sources are turned on, select 'Settings' then 'Location'.

- 4) When travelling to risk destinations (which means those destinations which are considered risky by your local authorities and which are listed in Chubb Travel Smart app), you must complete the "Pre-travel Risk Form" and send it to <a href="mailto:Daniel.Djukaric@Chubb.com">Daniel.Djukaric@Chubb.com</a> latest 14 days before the planned date of departure. Your request will be revised by the insurance provider and you will be informed whether your planned journey can be insured or not. Please be aware that ECAHO is not involved in the risk evaluation process and cannot influence it.
- 5) In all cases where you have to report a claim (e.g. injury), this should be done via the following link: https://www.chubbclaims.com/ace/ch-de/welcome.aspx
- 6) If you need a document certifying that you are insured for a trip abroad (e.g. for VISA-applications), you can create this via following website: https://travelcertificate.chubbinsured.com/en.

Please use the following policy number: CHBBBA21119

Any questions? Please contact ECAHO Office:

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